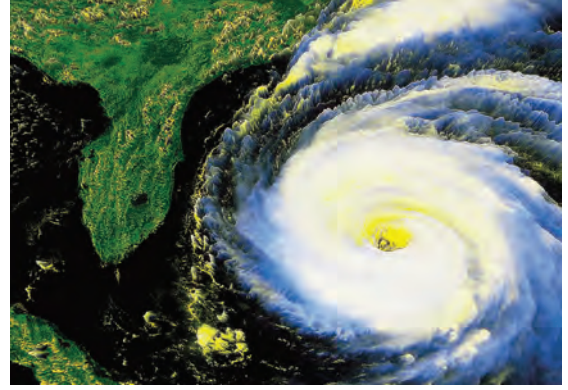


The Hurricane Protection UnitSM



Mobile Loss Mitigation for High-End Homes



What Can You Do When a Hurricane Hits?

Year-round storm preparedness is essential for residents in hurricane-prone areas. What you do to protect your home *after* a major storm is equally crucial, but unfortunately resources can be scarce at that time.

To provide hands-on help when it's needed most, **AIG Private Client Group** offers the **Hurricane Protection Unit**SM for our coastal homeowners' policyholders.

Proactively addressing damage at the earliest opportunity can minimize the impact of wind and water on your home's interior, helping to preserve furnishings, artwork and other valued possessions.

Post-Storm Support: How It Works

Our team of hurricane specialists closely tracks the progress and projected landfall of approaching storms. Based on this information, we identify the homes that are likely to be most vulnerable.

After the hurricane passes and it is safe to mobilize, we can dispatch response teams to residences in affected areas and assess exterior damage. If there is visible structural damage, we can provide temporary electrical generators and short-term repairs such as:

- Tarping holes in the roof
- Boarding breached doors, windows and other openings
- Extracting water and deploying drying equipment

Also at this time, we can involve our collections management team to safely remove and transport pieces — and potentially prevent irreparable damage.

While the Hurricane Protection Unit takes immediate action, our **Concierge-level Claims Service**[®] will follow up with a more detailed property assessment. As always, we will go the extra mile to facilitate repairs and restorations, and ensure a timely settlement.

Personalized Plans for Complex Properties

For our most vulnerable policyholders*, we can customize action steps and timelines to execute well in advance of hurricane season; when a storm is approaching; and after a storm has passed. Because each residence has its own unique vulnerabilities, a hurricane specialist will conduct an in-depth on-site evaluation, analyze the findings and map out suggestions to maximize preparedness. The length of time needed to complete the on-site consultation will vary depending on the complexity of the residence and its particular exposures.



Be Prepared!

Everyone residing in a hurricane-prone area can benefit from pre-season preparation. Use the following questions as a guide for developing a solid preparedness plan:

- Do you have a storm preparedness plan in place? When was it last updated?
- Is your residence built with materials designed to withstand hurricane-force winds?
- Is there a shutter system in place, and/or is impact-resistant glass used for all openings? Are they sturdy enough to handle hurricane-force winds? How long does it take to install shutter systems properly?
- Is there a back-up generator on the premises? Is it sized to run all critical electrical systems? Do you have a maintenance plan in place to ensure the generator will function when it's needed most?
- Do you own fine art? If so, what must be done to properly protect the items in your collection?
- Which furnishings and personal possessions are most susceptible to damage from outside elements?
- Do you own watercraft? What precautions are taken to lessen the likelihood of damage?
- Is there any outdoor art or furnishings that could be damaged or become airborne? What precautions are taken to secure and/or store the items?

Did You Know?

AIG Private Client Group's collections management team is available pre- and post-event — or any time of year — to help preserve the value of fine art, jewelry, wine and more.

A Little Foresight Can Save a Lot of Trouble

A policyholder's heirloom area rug was irreparably damaged during a recent hurricane. A 1/16" puddle of water caused by wind-driven rain was all it took to cause a costly — and sentimental — loss. Advance planning can address the details that are often overlooked in the face of an approaching storm.

For additional consultation, please call your independent insurance advisor. Or, contact Dale Tomlinson, Director of Hurricane Protection, AIG Private Client Group: (561) 623-4025; dale.tomlinson@aig.com.



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